

COVID-19 Safety Procedures Update [May 2020]

Dear Families

We hope you and your family are in good health!

Starting June 1st we will welcome you back to our practice in a phased “re-opening”

Our office has always been committed to highest infection control as you may have seen during your visits to our office. Our infection control processes are made so that when you receive care, it's both safe and comfortable. We want to inform you of specific COVID-19 updates we follow in our practice to keep our patients and staff safe and healthy.

We have made the following changes to help protect our patients and staff:

- We have equipped our practice with IQAir HealthPro HyperHEPA filtration units. IQAir's HyperHEPA filtration is tested and certified by an independent third-party lab to effectively filter 99.5% of harmful ultrafine pollution particles down to 0.003 microns in size. This is 100 times smaller than what is achieved with ordinary air filtration technology and 10 times smaller than a virus.
- We have also equipped our practice with Ajax Extra Oral suction units. These are medical grade H-14 HEPA filtration system with UV-C light which stops virus and bacteria -> 0.3 microns with a 99.99% efficiency.
- Our team will be wearing additional PPE items such as N-95 masks, face shield, surgical gowns, head cover and shoe covers.
- We have hand sanitizer available, that we will ask you to use when you enter our office.

Social distancing:

- Our office will communicate with you before your visit to ask some symptom screening questions. You'll be asked those same questions again in writing when you are in the office.
- Face masks (covering nose and mouth) are required to be worn by every person entering the office.
- Appointments will be managed to allow for social distancing between patients.
- You will be asked to notify us when you have reached the parking lot, and we will call you when our office is ready for you to enter. This allows time for other patients to exit and for us to thoroughly clean every surface.
- We will be screening and taking each patient's temperature as they arrive

In the first phase of our “re-opening” we will be providing more urgent treatments and gradually will be happy to schedule your routine and hygiene appointments.

We apologize for any inconvenience these policies may cause, but we trust you agree that safety is our top priority. These procedures follow recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC), and the Occupational Safety and Health Administration (OSHA). We follow these agencies to ensure we adhere to each agencies’ recommendations.

We look forward to seeing you again and we are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 925-778-1234 or visit our website at abcdentalantioch.com

Thank you for your continued trust in our practice. We value your trust and loyalty and look forward to welcoming you back!

Dr. Khayatan and team